

# NEXUS EXPRESS

## Overview

Nexus Express is a cemetery management database application providing tools that allow you to easily:

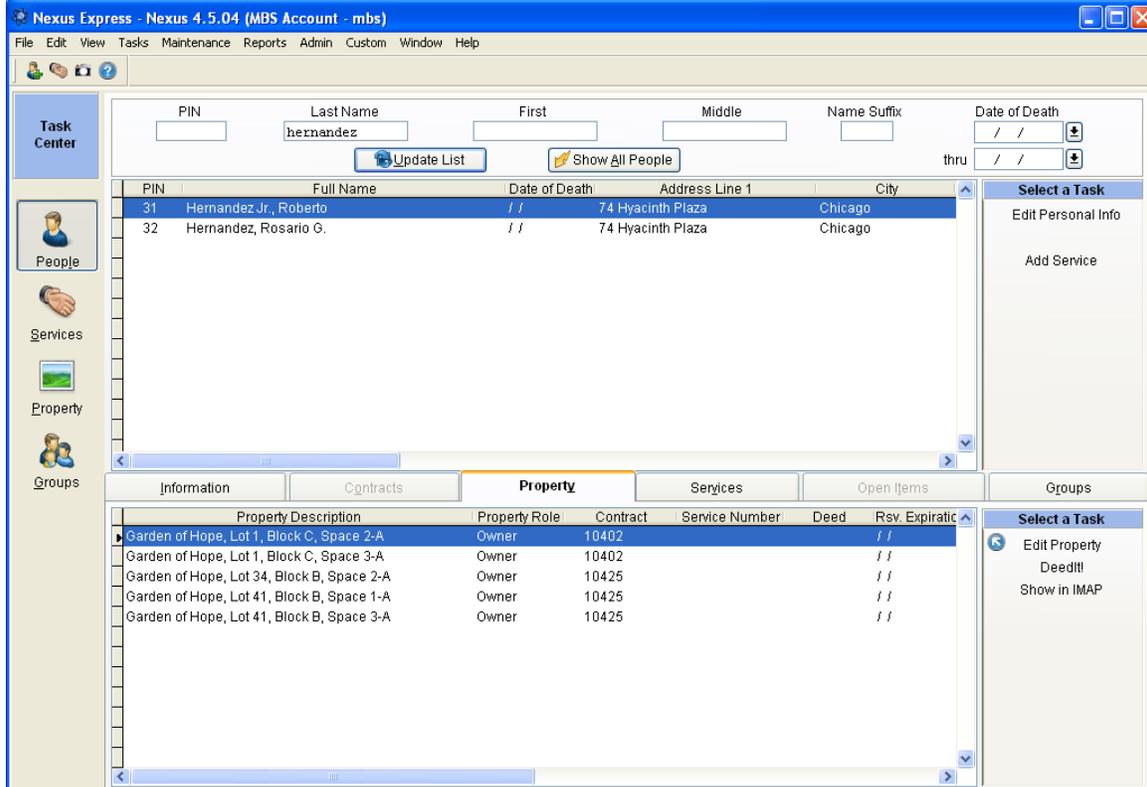
- Establish and track your property inventory, both ground, crypt and niche spaces
- Schedule and track your burial services
- Track your work orders and customer service requests
- Capture personal information for all people who come into contact with your cemetery, including next of kin information.
- Print mail merge letters and mailing labels based on groupings that you establish (see page 5).

The burial information recorded in Nexus Express can be made available to your website for fast and easy online lookup.

Nexus Express can also be fully integrated with IMAP, our GIS mapping system (see page 6).

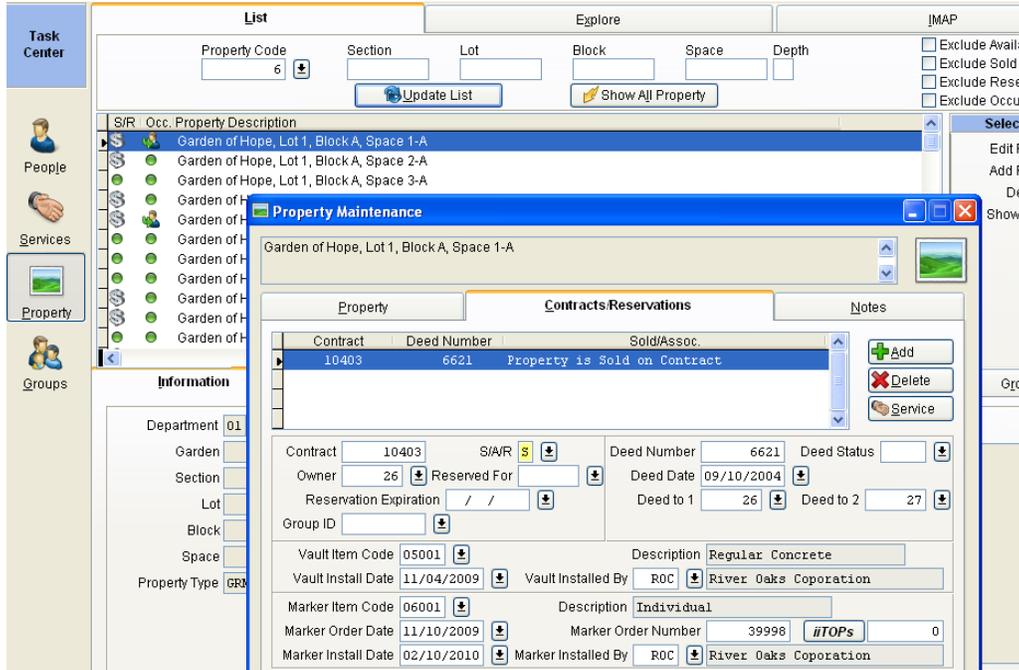
## Task Center

The task center allows the user to quickly look up information by name, interment number or property location. Once located, a number of associated tasks can be performed right from the task center.



## Property Inventory

With Nexus Express, you can establish your property inventory with the property builder that is built into the system or, if you are purchasing the IMAP program, your inventory can be imported from the map. Once established you can easily track available, sold and occupied property.



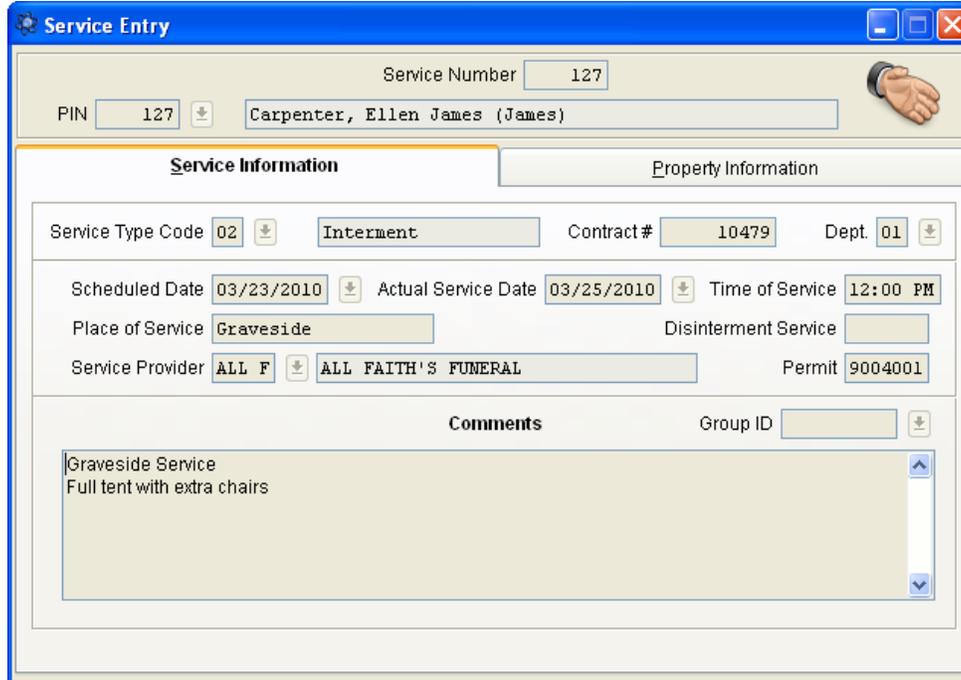
Nexus Express  
Cemetery  
Property Status

Garden = Garden of Hope • Section (All) • Lot (All) • Block (All) • Space (All) • Depth (All)

Property Description	Status	Expires	Contract/Svc	Reserved For / Purchasers / Decedent	Unit Cost	Unit Price
Garden of Hope, Lot 1, Block A, Space 1-A	Occupied		10403	Harrison, Mr. Ronald E.	100.00	1,000.00
Garden of Hope, Lot 1, Block A, Space 2-A	Sold		10403	Harrison, Mr. Ronald E.	100.00	1,000.00
Garden of Hope, Lot 1, Block A, Space 3-A	Available				100.00	1,000.00
Garden of Hope, Lot 1, Block A, Space 4-A	Sold		10499	Benson, Mr. Howard Middleton	100.00	1,000.00
Garden of Hope, Lot 1, Block B, Space 1-A	Occupied		1001	Barcroft, Elizabeth Anne	100.00	1,000.00
Garden of Hope, Lot 1, Block B, Space 2-A	Available				100.00	1,000.00
Garden of Hope, Lot 1, Block B, Space 3-A	Available				100.00	1,000.00
Garden of Hope, Lot 1, Block B, Space 4-A	Available				100.00	1,000.00
Garden of Hope, Lot 1, Block C, Space 2-A	Sold		10402	Hernandez, Mr. Roberto Jr.	100.00	1,000.00
Garden of Hope, Lot 1, Block C, Space 3-A	Sold		10402	Hernandez, Mr. Roberto Jr.	100.00	1,000.00
Garden of Hope, Lot 1, Block C, Space 4-A	Available				100.00	1,000.00
Garden of Hope, Lot 1, Block D, Space 1-A	Sold		10511	Brown, Mr. James Michael Jr.	100.00	1,000.00
Garden of Hope, Lot 1, Block D, Space 2-A	Sold		10511	Brown, Mr. James Michael Jr.	100.00	1,000.00
Garden of Hope, Lot 1, Block D, Space 3-A	Sold		10511	Brown, Mr. James Michael Jr.	100.00	1,000.00
Garden of Hope, Lot 1, Block D, Space 4-A	Sold		10511	Brown, Mr. James Michael Jr.	100.00	1,000.00
Garden of Hope, Lot 2, Block A, Space 1-A	Sold		10487	Smith, Mr. Grover M.	100.00	1,000.00
Garden of Hope, Lot 2, Block A, Space 2-A	Sold		10487	Smith, Mr. Grover M.	100.00	1,000.00
Garden of Hope, Lot 2, Block A, Space 3-A	Sold		10487	Smith, Mr. Grover M.	100.00	1,000.00

## Burial Services

Burial services can be scheduled and tracked with Nexus Express. The Service information tab gives the specifics of the burial, including the deceased, service type, date and time of the service, and funeral service provider. There is also a comment section.

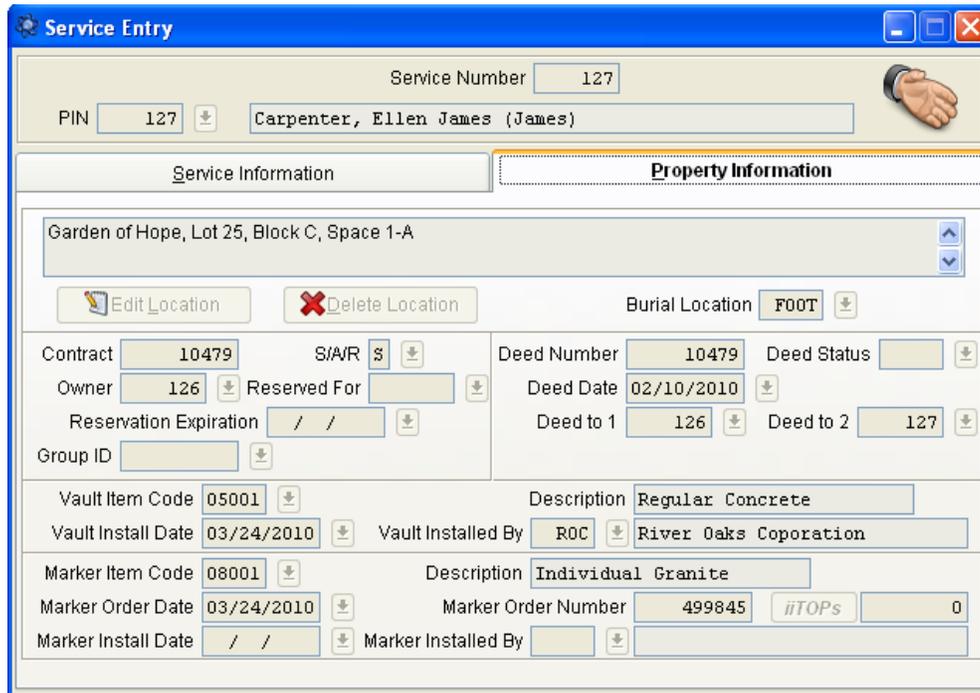


The screenshot shows the 'Service Entry' window with the 'Service Information' tab selected. The window title is 'Service Entry'. At the top, there are fields for 'Service Number' (127), 'PIN' (127), and the name 'Carpenter, Ellen James (James)'. Below this, there are two tabs: 'Service Information' and 'Property Information'. The 'Service Information' tab contains the following fields:

Service Type Code	02	Interment	Contract #	10479	Dept.	01
Scheduled Date	03/23/2010	Actual Service Date	03/25/2010	Time of Service	12:00 PM	
Place of Service	Graveside		Disinterment Service			
Service Provider	ALL F	ALL FAITH'S FUNERAL	Permit	9004001		

Below the fields is a 'Comments' section with a text area containing: 'Graveside Service', 'Full tent with extra chairs'. There is also a 'Group ID' field with a dropdown arrow.

The property tab indicates the burial location as well as deed, vault and marker information



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Garden of Hope, Lot 25, Block C, Space 1-A					
Edit Location		Delete Location		Burial Location FOOT	
Contract	10479	S/A/R	S	Deed Number	10479
Owner	126	Reserved For		Deed Date	02/10/2010
Reservation Expiration	/ /	Deed to 1	126	Deed to 2	127
Group ID					
Vault Item Code	05001	Description	Regular Concrete		
Vault Install Date	03/24/2010	Vault Installed By	ROC	River Oaks Coporation	
Marker Item Code	08001	Description	Individual Granite		
Marker Order Date	03/24/2010	Marker Order Number	499845	iTOPs	0
Marker Install Date	/ /	Marker Installed By			

Once scheduled, reports can be run showing services that have been scheduled for a given date range. You can also get an interment/entombment report by date range.

04/08/2010 10:43:44	Nexus Express <b>Selected Services Report</b>		Page: 1 Service_Selected.frx
Service Date: 03/25/2010 thru 03/25/2010 Comments Included			
<b>Name: Carpenter, Ellen James (James)</b>		<b>Service Number: 127</b>	
Scheduled Date: 03/23/2010	Tuesday	Permit Number: 9004001	Location: Graveside
Actual Date: 03/25/2010	Thursday	Location: Graveside	Provider: ALL FAITH'S FUNERAL
Time: 12:00 PM		Contract: 10479	
Service Type: Interment			
Counselor: SYLVIA HARRIS			
Property: Garden of Hope, Lot 25, Block C, Space 1-A			
Burial Location: Foot - Center			
Comments: Graveside Service			
	Full tent with extra chairs		

### Customer Service Requests

The Customer Service Requests component allows you track service requests, such as leveling a grave, or work orders like installing a marker. It captures information regarding the initiator of the request, the request type, and any events that occur such as assigning to grounds, or completing.

There are several Service Request reports that allow the user to issue the request and track open or closed requests.

### Nexus Express Customer Service Request

Cemetery
Level Marker
Service Request Number: 1
Current Status: Closed

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**Date of Request:** 03/01/2004      **Day:** Monday      **Time:** 10:03 AM  
**Initiator Name:** (27) Harrison, Kay Mangrum  
**Phone:** 915-223-9864      **Work Phone:**      **Ext:**  
**Address:** 306 Heller Road  
 El Paso, TX 79906  
**Relationship:** Wife  
**Deceased:** (26) Harrison, Ronald E.  
**Request Method:** Walk In      **Item Description:** 24 X 12 w/vase  
**Property:** Garden of theCross, Section 2, Lot 46, Block C, Space 1-A  
**Employee:** TOM YATES  
**Comments:** Would like to have completed by April 15 when she will be visiting the Cemetery with her family

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Event Date	Employee/Comments	Status
06/15/2003	HENRY JAKES Issued to Maintenance	Issued to Maintenance
06/17/2003	HENRY JAKES Correction scheduled for 4/02/04	Scheduled (Final Status)
06/21/2003	HENRY JAKES	Item completed

### Personal Information

The personal information screen allows the user to capture information for people who come in contact with the cemetery, including their address and next of kin. Mailing codes are assigned on the Personal Data tab.

The screenshot shows a software window titled "Personal Information" with the following fields and sections:

- Business** (checkbox) - Last Name: Hernandez, First: Roberto, Middle: (empty), Do Not Contact (checkbox), PIN: 31
- Personal Data** (selected tab):
  - Name Suffix: Jr., Social Security #: 040-31-8862, Work Phone: 206-755-8412
  - Salutation: Mr., Marital Status: (empty), Race: (empty), Extension: (empty)
  - Gender: M, Personal Code: P, Purchaser (checkbox)
  - Deceased (checkbox), Date of Birth: 11/04/1939, Age: 70
  - Veteran (checkbox checked), Branch of Service: Army, Era of Service: Korea
- Mailing Codes** (tab):
  - Table with columns: Code, Mailing Description
  - Row 1: Code 01, Mailing Description VETERAN
  - Buttons: + Add, - Delete, Suppress Mailings (checkbox)
- Comment** (text area) with "Add to Group..." button

Nexus Express fully integrates with IMAP our GIS mapping system, allowing users to quickly lookup information as well as print space locators which guide your families to the space. The maps are color coded based on the status of the space, making sales and service easy.

